



A Weekly Update
For The Employees of
North Central Health Care



NEWS YOU CAN USE



WEEKLY CONNECTION WITH GARY OLSEN

One of our Core Values is Partnership and for many years North Central Health Care has benefited from a strong partnership with the **North Central Health Foundation**.

The Foundation was established in 1983 and has been instrumental in helping meet the needs and enhancing the lives of many individuals. Nearly \$750,000 in grants and scholarships have been awarded

by the Foundation. A few of the recipients of these grants over the years have been: The United Way, the Boys and Girls Club, Prevent Suicide Marathon County, Langlade County Sober Living for Women, Northcentral Technical College, Granite House, Medical College of Wisconsin, D.C. Everest Umbrella of Hope, Nation's Voice of Mental Illness (NAMI), and many others.



North Central Health Care has also been fortunate to be the recipient of the Foundation's generosity in funding many different initiatives and programs. These include the patio for the Alzheimer's Unit, flooring for Behavioral Health Services, Community Treatment youth summer programming, the Aquatic Center, and most recently, artwork and signage, furniture for patient waiting areas, CNA education, and many others.

The Foundation Board recently considered how they operate and the viability of the Foundation. From these discussions, it was decided to dissolve the Foundation. We are extremely grateful for all who have served on the Foundation Board over these past 40+ years. I would like to personally thank the current Board: *Don Grade, William C. Hess, Jim Kemerling, Mort McBain, Lee Olkowski, and Gary Tesch*, for the many years they have dedicated to its success. While it is bittersweet to see the Foundation end, there is so much to reflect on, be proud of, and be thankful for. The Foundation has positively impacted thousands, if not tens of thousands, of lives in our communities.

Gary D. Olsen

Gary Olsen
Executive Director

Occurrence Reporting Hotline

x4488 or 715.848.4488



Only significant or sentinel events requiring immediate notification to this hotline.

2024 Employee Vaccination
Program: Action
Required by Staff..... **2**

The Samaritan Fund **3**

Photos of the Week **4**

Tech Alerts! **4-5**

Sittin' on the
Dock of DuBay **6**

Foodie Forecast **7-8**

Employee Updates
Schedule **9**



**Valerie
Paquette,**
**Adult Protective
Services**

Thank you for helping
keep me on track. It
brings me such peace
of mind!

Shared By: Bethany





North Central Health Care 2024 EMPLOYEE VACCINATION PROGRAM

The Covid-19 and Influenza vaccines will be offered at NCHC to ALL NCHC Employees this year at ALL locations. Employees are not mandated to receive the Covid or influenza vaccination, however, you are required to participate in the Employee Vaccination Program, which requires each employee to complete the necessary forms for receiving or declining vaccinations.

Getting the Covid Vaccine At Work?

Let us know if you plan on getting the Covid vaccine administered at work. Scan the QR code or visit the link to let us know.

Declining the Covid Vaccine?

If you plan on declining the Covid vaccine, do not use the link to the right. This link is only for quantity ordering purposes only. Declination forms will be made available in your departments. Stay tuned for more info!

When and Where are Employee Vaccination Clinics?

NCHC will hold Open Employee Vaccination Clinics onsite at all locations, as well as provide opportunities for direct care staff to have a nurse vaccinator administer your vaccines within in your departments. Our clients, patients, residents, and teammates thank you for planning to get vaccinated!

More information will be provided soon regarding Open Employee Vaccination Clinics. If you have any questions, please contact Renee Erickson in NCHC Employee Health at 715.848.4396.



Planning on Getting Your Covid Vaccine at Work?



Complete this Form
by Sept. 20
to Reserve Your Dose

<https://bit.ly/ReserveVaccineNCHC>





New Program for NCHC Employees: Enrollment Open NOW – Sept. 20, 2024



samaritan
fund
program



North Central Health Care
Person centered. Outcome focused.

Giving the Peace
of Mind
To Heal



HOW IT WORKS



Complete and electronically submit a short confidential Medical Information Release form.



A representative from the Samaritan Fund Program reaches out to explain the program, answer questions, and collect your information and story.



If eligible, we explore your medical insurance options and what amount of funds would satisfy your out-of-pocket cost.



If you wish to proceed, we will help you submit a customized application to participate in the Samaritan Fund Program.



If accepted, we walk you through setting up Samaritan Fund Program, issue a Samaritan Fund Program Debit Card to take care of the expenses associated with your medical care.



The program is evaluated annually for eligibility.

A serious medical diagnosis brings worry and anxiety. Unfortunately, much of that anxiety stems from the high cost of quality medical care. The Samaritan Fund Program sources funds from Samaritan Sponsors to pay for all medical expenses. Without the financial burden of medical bills, our participants can find the **Peace of Mind to Heal**.

"The Samaritan Fund is absolutely a light of hope when illness has become the center of life. When we couldn't see any way to pay the medical bills and continue with the necessary treatment and surgeries to get life back together, this organization came and said they would help. Not just for what was owed but for the future. I can recover without worrying about what's to come."

--SFP Participant

Scan to apply!



Scan to learn more!

Apply Online at <https://bit.ly/SamaritanFundNCHC>

866-764-9290

samaritanfundprogram.com
service@samaritanfundprogram.com

Don't need a Samaritan? Be a Samaritan!

People in need are reaching out for your help. The Samaritan Fund Foundation has the means to bring your generosity directly to the people that need it most. Your contribution may help a fellow employee. Find out how you can be a Samaritan at Open Enrollment, or visit us at samaritanfundfoundation.com



PHOTOS OF THE WEEK

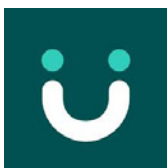


"I didn't even know I could paint before I came to Lakeside Recovery."



ART & RECOVERY At Lakeside Recovery

Recently, the Communications & Marketing Team had a chance to visit Lakeside Recovery to photograph some of the great artwork that clients have been working on. Part of each person's journey includes individual and group therapies, which may include expressing themselves through art. While taking some photos, a client shared that they had never painted before, yet picked up a brush and painted the rock above with the popular Mario character on it. The clients further shared their rock garden outside and other art within the unit. Self-discovery is part of the healing process. Thank you to our clients on Lakeside for sharing a part of their journey with us. You are amazing!



TECH NOTICE: UKG MOBILE APP ISSUES IDENTIFIED

Please Update Your Mobile App to Fix Issues

NCHC has been notified that UKG Pro Mobile App users may experience intermittent errors when attempting to log in manually or by using biometrics. Users may also receive a prompt to re-enter their access code. To remedy issues, a new version (version 1.9.5) of the UKG Pro mobile application has been released to the Google Play Store and the App Store on September 16, 2024 at 10:30 AM ET today. Please download this latest version at your earliest convenience to resolve your mobile issues.

Note: Google rollouts may take up to 24 hours to be seen in the Play Store. Please continue to check the Play Store over the next 24 hours if you do not see the new version available.

TECH NOTICE: ONSHIFT EXPERIENCING ISSUES

9/16/24

If you use OnShift, please note that OnShift is currently experiencing login issues and users may receive the error message below while attempting to login. OnShift is aware of the issue and is working to resolve it. The mobile app is also impacted by the situation as well. If you have any issues logging in, please reach out to your immediate supervisor for assistance.



TWO IT UPGRADES IN THE WORKS!

Please Review This Notice for Ongoing Computer Upgrades

1. WINDOWS 11 UPGRADES

Two weeks ago, CCITC started Windows 11 upgrades in the Pharmacy and Crisis. These began as a manual push to upgrade in which CCITC was onsite assisting users/devices through the upgrade process. As they move forward, Windows 11 upgrades will be pushed out to your computers automatically over a period of time and each user can accept the upgrade or postpone it when prompted.

What Can I Expect with the Windows Upgrade?

Windows 11 will download in the background when you are online, you will then receive a prompt letting you know when it's ready to reboot and apply. The reboot to apply the changes typically takes about 20 minutes to complete but may take up to an hour. You should be able to click "later" on the pop-up when needing to re-boot if you were to be in the middle of something.

Find Resources and Knowledge Base Articles

CCITC has published Knowledge Base Articles on TAG to include a few of the key visual and functionality differences between Windows 10 and Windows 11. You can find them here at <https://teamdynamix.co.marathon.wi.us/TDClient/298/Portal/KB/ArticleDet?ID=21035>.

Topics include:

- Windows 11 has a centered task bar
- Windows 11 uses snap layouts
- Windows 11 has a different start menu
- Windows 11 allows for multiple desktop usage
- Windows 11 has a new way to "copy and paste"

Some things you may experience are the settings for sound and Internet connections are now one button that have a pop up menu. Other subtle changes to Windows are that the File Explore and Notepad now have a tab feature when you open up multiple folders or files.

Need More Information or Having Trouble with the Windows Upgrade?

Check out the Knowledge Base Articles above or contact the CCITC Helpdesk 715.261.6710, x6710 or email IT_HELPDESK@co.marathon.wi.us.

***If you are unsure whether you have already received this Windows 11 upgrade, you can check which version you have by typing in WINVER in your taskbar search, click enter, and a window will pop up showing you which version you are currently running. (see below)*

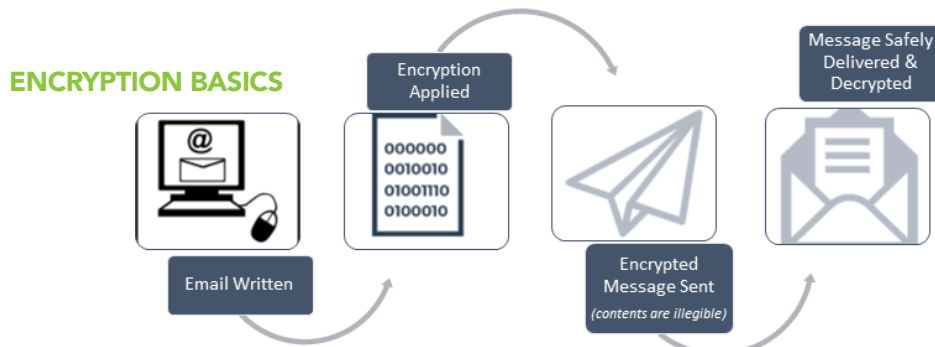


2. ENCRYPTION UPGRADES

CCITC is also rolling out a new email encryption solution. They are discontinuing the Cisco IronPort for email filtering and will be using Microsoft's solution. This upgrade will provide more e-mail protection, security, and filtering against things like phishing. Additionally, the tool will be available for everyone and they won't need to be added to a special licensed group to use the encryption option. When using the new solution, you can simply type the keyword (SECURE) in the subject line to encrypt emails.

In addition, when creating emails in Outlook (depending on your toolbar settings), you will also see an option for "sensitivity labels," which is another way to encrypt emails without adding a keyword in the subject line.

There are more ways to encrypt the message, so check your NCHC email for the great tip sheet from CCITC. The recipient's experience when receiving an encrypted e-mail is much improved over the current process. The Tip Sheet will also be saved in the NCHC Information Folder on the Odrive.



For questions related to secure email, please contact the CCITC Helpdesk 715.261.6710, x6710 or email IT_HELPDESK@co.marathon.wi.us.



SITTIN' ON THE DOCK OF DUBAY

What a great fishing outing with some of the Mount View Care Center residents! This photo was taken at Lions Park in Knowlton, WI on Lake DuBay. Thanks to Amy Martin for sharing this great photo with us!

A Monthly Gab Session with Executive Director, Gary Olsen

Each month, Gary Olsen will select a manager to participate in Gabbin' with Gary!

That manager will be asked to invite one employee from their program to join in. The trio will connect over lunch. The topic? *It's up to you!*



GABBIN' with GARY

SEPTEMBER GAB SESSION: COMMUNICATIONS & MARKETING

Inspired by Core Values &
Committed to Person-Centered Service!



Marathon County
Employees Credit Union

See MCECU For All Your Financial Needs!

**How does a cow balance
his checking account?**

With a cow-culator.



**Proudly serving Health
Care Center Employees
& their Families since 1965**

**Already a member:
Thank you!**

**Not a member:
Contact us today!**

www.mcecu.org

715 261-7680

cuteller@co.marathon.wi.us

**400 East Thomas Street
Wausau, WI 54403**



WHAT'S FOR LUNCH?

WAUSAU CAMPUS EMPLOYEE CAFETERIA
OPEN TO ALL NCHC & WAUSAU CAMPUS EMPLOYEES

MONDAY – FRIDAY

Grab-N-Go 8 am – 6:30 pm

Lunch 10 am – 2 pm

Soup, Salad Bar & Hot Food Bar
Soup Served until 6:30 pm or until sold out.

WEEKENDS

The Employee Cafeteria is Closed.

WEEKDAY SALAD BAR &
HOT FOOD BAR \$.45/OUNCE

Daily Hot Sandwich Menu

FEATURING DAILY SPECIALS LIKE GRILLED BEEF & CHEDDAR,
CHEESEBURGERS, BBQ SANDWICHES, TUNA MELTS, PIZZA & MORE!!
Make your own cold or hot sandwich with fixins' OR self-serve at the salad bar.

SEPTEMBER 16 – 20, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN ENTRÉE	Baked Drumstick Mashed Potatoes & Gravy Parslied Carrots	Chicken Pasta Alfredo Beets Bread Stick	Smoked Pork Loin/BBQ Sauce Baked Sweet Potato Buttered Peas	Ranch Meatloaf Garlic Pasta Zucchini & Tomatoes	Battered Fish Country Style Fried Potatoes Creamy Coleslaw
SOUP	Chef's Choice	Potato Soup	Minestrone Soup	Beef Vegetable Soup	Split Pea Soup
SANDWICH	Chef's Choice	Egg Rolls	Chicken Bacon Flat bread Pizza	Baked Turkey Berry Wrap	Taco Bar
DESSERT	Mandarin Oranges	Chocolate Peanut Butter Bar	Fruit Crisp	Monster Cookie	Blueberry Delight

SEPTEMBER 23 – 27, 2024

	MONDAY	TUESDAY	WEDS	THURSDAY	FRIDAY
MAIN ENTRÉE	Beef Stroganoff Noodles	BBQ Ribs Mac & Cheese Glazed Carrots	Beef Liver with Onions Mashed Potatoes & Gravy Corn	Spaghetti & Meatsauce Green Beans Garlic Toast	Meatballs with Gravy Mashed Potatoes & Gravy Mixed Veggies
SOUP	Chef's Choice	Cream of Potato Soup	Chicken Vegetable Soup	Taco Soup	Stuffed Green Pepper Soup
SANDWICH	Chef's Choice	Chicken Supreme on a Bun	BBQ on a Bun	Monte Cristo Sandwich	Tuna Melt
DESSERT	Marble Cake with Frosting	Pie	Shirley Temple Poke Cake	Fresh Melon	Dirt Cup

NEW CAFETERIA HOURS



WAUSAU CAMPUS SUMMER FOOD TRUCKS

Wausau Campus
Mount View Care Center
LOT B Parking Lot

11 am – 1:30 pm

**Next Visit:
Friday, Sept. 27**

HANUMAN EXPRESS





THE BISTRO

NOW OPEN 7 DAYS A WEEK! | WEEKDAYS 7:30AM - 3PM | WEEKENDS: 9:30AM - 5PM

THE BISTRO WILL BE CLOSED ON WEEKENDS FROM 1-1:30PM TO ACCOMMODATE STAFF BREAKS

*HOT FOOD IS AVAILABLE AT THE BISTRO DAILY UNTIL 2:30PM *



SPECIAL OF THE WEEK

Jalapeno Popper Panini

JALAPENO | BACON | CHEDDAR | CREAM CHEESE

LATTE OF THE WEEK

Cinnamon Maple

Rich espresso, steamed milk, and notes of maple syrup, finished with cinnamon for a can't miss Autumn latte.

**\$1 OFF LARGE LATTES
EVERY MONDAY!**

**Please note: All sales subject to Sales Tax.*



Ice Cream

ICE CREAM CONE1.50

ICE CREAM SUNDAE2.25



- build your own - **BREAKFAST SANDWICH**

EGG + CHEESE 3.00

EGG, MEAT + CHEESE4.00

PICK YOUR BREAD

CROISSANT | BAGEL
ENGLISH MUFFIN

PICK YOUR MEAT

HAM | SAUSAGE | BACON



Come together with your colleagues to stay informed and connected.

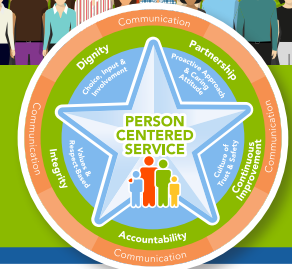
Fall 2024

EMPLOYEE UPDATES



Join Us for Fall Employee Updates

Sessions offered September 30 – October 3



Presented by
GARY OLSEN,
EXECUTIVE DIRECTOR

**Scan with Your
Smartphone Camera App
to Register!**



If you are
unable to
attend in-person,
a video will be
available after
the final session.

Employees can make arrangements to attend one of the in-person sessions by registering in UKG Learning.

MON, SEPT 30 **WAUSAU CAMPUS**
3:00 pm MVCC
Community Room

TUES, OCT 1 **MERRILL CENTER**
12 Noon Conference Room
PINE CREST
2:00 pm Classroom

WEDS, OCT 2 **WAUSAU CAMPUS**
6:15 am MVCC
Community Room
10:30 am MVCC
Community Room

THURS, OCT 3 **ANTIGO CENTER**
3 pm Conference Room

Register Today in UKG Learning!